

Now More Than Ever: Critical Skills for Courageous Organizations

November 2–4, 2009 Seattle, Washington

NEXT
{hit right arrow}

SESSION DESCRIPTIONS & MATERIALS

KEYNOTES

FORUMS

CONCURRENT SESSIONS

SYSTEMS THINKING LEARNING PATH

BROWSE BY PRESENTER NAME

GO TO THE CONFERENCE WEBSITE

**GO TO THE
CONFERENCE COMMUNITY SITE**

CONFERENCE FEEDBACK
(during and after the conference)

PARTICIPANT LIST
(available 10/30 and during the conference)

COPYRIGHT NOTICE

Copyright © 2009 by
Pegasus Communications,
Inc.

All Session materials are
reproduced with permission
from presenters.

ALL RIGHTS RESERVED.

No part of these handouts
may be reproduced
or transmitted in any
form or by any means,
electronic or mechanical,
including photocopying
and recording, or by any
information storage
or retrieval system,
without permission from
the presenters or Pegasus
Communications, Inc.



Now More Than Ever: Critical Skills for Courageous Organizations

KEYNOTE DESCRIPTIONS

MONDAY, NOVEMBER 2

8:30–10:00 a.m.

K01 Institutional Courage Starts with You | Peter Senge

3:45–5:15 p.m.

K02 The Three Marriages: Reimagining Work, Self, and Relationship | David Whyte

TUESDAY, NOVEMBER 3

8:30–10:00 a.m.

K03 Systems Intelligence: Remembering What We Already Know | Linda Booth Sweeney

4:15–5:45 p.m.

K04 Salsa, Soul, and Spirit: Leadership for Our Multicultural Future | Juana Bordas

WEDNESDAY, NOVEMBER 4

11:00 a.m.–12:30 p.m.

K05 Rethinking the Organization: From Scalable Efficiency to Scalable Learning | John Seely Brown



Now More Than Ever: Critical Skills for Courageous Organizations

FORUMS

TUESDAY, NOVEMBER 3

1:45–3:15 p.m.

- F01 Multi-Generational Collaboration: Shaping Tomorrow, Together
Juanita Brown, *The World Café*;
Samantha Tan, *Meristem Group*
- F02 Managing for Life: Lessons from Toyota for Creating Sustainable Businesses
H. Thomas Johnson,
Portland State University
- F03 See the System, Experience the System
Gerald C. Swanson, *Boeing Corporation*

WEDNESDAY, NOVEMBER 4

8:45–10:15 a.m.

- F04 Conversational Leadership: Strategies for Large-Scale Systems Change
Thomas J. Hurley, *World Café Community Foundation*; Frances Baldwin, *Designed Wisdom*; Amy Lenzo, *World Café Community Foundation*
- F05 Conflict as Catalyst: A Storytelling Approach to Contentious Situations
Robert Dickman, *FirstVoice*;
Ken McLeod, *McLeod and Associates*
- F06 Adapt and Perform: What Boeing Test and Evaluation is Learning from Living Systems
Dennis O'Donoghue, *Boeing*



Now More Than Ever: Critical Skills for Courageous Organizations

CONCURRENT SESSIONS

MONDAY, NOVEMBER 2

10:45–12:15

- A01 Introduction to Systems Thinking I
Ginny Wiley
- A02 From Invention to Adoption: Change the Way You See Innovation
Eve M.Enslow, *Telstar Consulting Services*; Iris Lemmer; Michael Foster, *Microsoft*
- A03 Open Your System for Virtual Collaboration
Lucy Garrick; Holger Nauheimer, *Change Facilitation*
- A04 Using Head, Heart, and Hands to Address Complex Social Issues
LeAnne Grillo, *Reos Partners*
- A05 Lessons for Working with Limits to Growth
Rich Oda, *Change Agent Inc.*; Mikako Yusa, *Mars Japan, Ltd.*
- A06 The Physiology of Learning and Leading
Manoj Pawar, *Memorial Health System*
- A07 The Learning Construction Site: Unlearning and Rebuilding New Knowledge
Adriano Pianesi, *ParticipAction Consulting, Inc.*

MONDAY, NOVEMBER 2

1:45–3:15

- B01 Introduction to Systems Thinking II
Michael Goodman, *Innovation Associates*
Organizational Learning
- B02 Strategic Planning: Dancing with the System That Brought You
Susan Berardi; Scott D. Spurgeon, *Rockwood School District*
- B03 A Learning Laboratory for Leadership Literacy
Jen Hunter, *The Learning Catalyst*; Derek Baigent, *Alcatel-Lucent*; Hilary Samuel, *Digital Opportunity Trust*
- B04 An Open Source Approach to Cross-Institutional Collaboration
Christopher Johnson, Tirza Hollenhorst, *ifPeople*
- B05 Applied Aikido: The Power of Purpose
Judy Ringer, *Power & Presence Training*
- B06 “Deep Democracy”: Transforming Critics into Allies
Tish Robinson, *Hitotsubashi University*; Kanae Kuwahara and Toshiko Yokoyama, *Japan Process Work Center*
- B07 Overcoming Overwork: Confronting Unrealistic Expectations
David Stroh, *Bridgeway Partners*

TUESDAY, NOVEMBER 3

10:45–12:15

- C01 From Conflict to Collaboration in a Multinational Supply Chain
Kambiz Maani, *University of Queensland*
- C02 Facing Organizational Dysfunction: Systems Strategies for Courageous Interventions
Tracy Benson, *Waters Foundation*
- C03 “Teach Them Courage”: U.S. Army’s Jedi Warrior Training Program
Joel Levey and Michelle Levey, *InnerWork Technologies, Inc.*
- C04 Digital Stories and Live Case Studies: New Practices for Today’s Schools
MAK Mitchell and Andrew Gallagher, *New York City Public Schools*
- C05 Co-Creating 21st-Century Leaders Through 21st-Century Tools
Debbie Plager and Christy Mihina, *Allstate Insurance Company*
- C06 The Wind from the East: Systems Lessons for Lasting Organizations
Takeshi Shimamura, *CTI Japan*; Nao Konishi
- C07 Whatever the Challenge, Community Is the Answer
Bob Stilger, *The Berkana Institute*; Teresa Posakony, *The Berkana Institute & Art of Hosting*



Now More Than Ever: Critical Skills for Courageous Organizations

SYSTEMS THINKING LEARNING PATH

MONDAY, NOVEMBER 2

10:45 – 12:15

- A01 Introduction to Systems Thinking I
Ginny Wiley
or
- A05 Lessons for Working with Limits to Growth
Rich Oda, *Change Agent Inc.*;
Mikako Yusa, *Mars Japan, Ltd.*
- B01 Introduction to Systems Thinking II
Michael Goodman, *Innovation Associates*
Organizational Learning
or
- B02 Strategic Planning:
Dancing with the System That Brought You
Susan Berardi; Scott D. Spurgeon,
Rockwood School District

TUESDAY, NOVEMBER 3

8:30–10:00 a.m.

- K03 Systems Intelligence:
Remembering What We Already Know
Linda Booth Sweeney

10:45 a.m.—12:15 p.m.

- C01 From Conflict to Collaboration in a
Multinational Supply Chain
Kambiz Maani, *University of Queensland*

1:45—3:15 p.m.

- F03 See the System, Experience the System
Gerald C. Swanson, *Boeing Corporation*

WEDNESDAY, NOVEMBER 4

8:45–10:15 a.m.

- F06 Adapt and Perform: What Boeing Test and
Evaluation is Learning from Living Systems
Dennis O'Donoghue, *Boeing*



PREVIOUS
{hit left arrow}

BROWSE BY PRESENTER

B-F

Baigent, Derek—B03, A Learning Laboratory...
 Baldwin, Frances—F04, Conversational Leadership...
 Benson, Tracy—C02, Facing Organizational Dysfunction...
 Berardi, Susan—B02, Strategic Planning...
 Bordas, Juana—K04, Salsa, Soul, and Spirit...
 Brown, John Seely—K05, Rethinking the Organization...
 Brown, Juanita—F01, Multi-Generational Collaboration...
 Dickman, Robert—F05, Conflict as Catalyst...
 Enslow, Eve M.—A02, From Invention to Adoption...
 Foster, Michael—A02, From Invention to Adoption...

G-J

Gallagher, Andrew—C04, Digital Stories and Live Case Studies...
 Garrick, Lucy—A03, Open Your System for Virtual Collaboration...
 Goodman, Michael—B01, Introduction to Systems Thinking II
 Grillo, LeAnne—A04, Using Head, Heart, and Hands...
 Hollenhorst, Tirza—B04, An Open Source Approach...
 Hunter, Jen—B03, A Learning Laboratory...
 Hurley, Thomas J.—F04, Conversational Leadership...

Johnson, Christopher—B04, An Open Source Approach...
 Johnson, H. Thomas—F02, Managing for Life...

K-M

Konishi, Nao—C06, The Wind from the East...
 Kuwahara, Kanae—B06, “Deep Democracy”...
 Lemmer, Iris—A02, From Invention to Adoption...
 Lenzo, Amy—F04, Conversational Leadership...
 Levey, Joel—C03, “Teach Them Courage”...
 Levey, Michelle—C03, “Teach Them Courage”...
 Maani, Kambiz—C01, From Conflict to Collaboration...
 McLeod, Ken—F05, Conflict as Catalyst...
 Mihina, Christy—C05, Co-Creating 21st-Century Leaders...
 Mitchell, MAK—C04, Digital Stories and Live Case Studies...

N-R

Nauheimer, Holger—A03, Open Your System for Virtual Collaboration...
 O’Donoghue, Dennis—F06, Adapt and Perform...
 Oda, Rich—A05, Lessons for Working with Limits to Growth...
 Pawar, Manoj—A06, The Physiology of Learning and Leading...
 Pianesi, Adriano—A07, The Learning Construction Site...

Plager, Debbie—C05, Co-Creating 21st-Century Leaders...
 Posakony, Teresa—C07, Whatever the Challenge...
 Ringer, Judy—B05, Applied Aikido...
 Robinson, Tish—B06, “Deep Democracy”...

S-Y

Samuel, Hilary—B03, A Learning Laboratory...
 Senge, Peter—K01, Institutional Courage Starts with You
 Shimamura, Takeshi—C06, The Wind from the East...
 Spurgeon, Scott D.—B02, Strategic Planning...
 Stilger, Bob—C07, Whatever the Challenge...
 Stroh, David—B07, Overcoming Overwork...
 Swanson, Gerald C.—F03, See the System, Experience the System
 Sweeney, Linda Booth—K03, Systems Intelligence...
 Tan, Samantha—F01, Multi-Generational Collaboration...
 Whyte, David—K02, The Three Marriages...
 Wiley, Ginny—A01, Introduction to Systems Thinking I
 Yokoyama, Toshiko—B06, “Deep Democracy”...
 Yusa, Mikako—A05, Lessons for Working with Limits to Growth...

{If the type seems too small to read, ‘escape’ Full Screen mode, and enlarge the page size.}

